

**INTRODUCTION TO ONLINE
UNDERCOVER CHAT
INVESTIGATIONS**

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DISCLAIMERS

- No financial disclosures
- All company images are for demonstrative purposes and I do not represent those companies
- All information provided comes from training received, cases worked and real life experiences
- This is not a chat certification class
- Technology for live training has issues at times.

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OBJECTIVES

- Review ICAC Standards
- Setting up an undercover investigative program
- What kind of undercover investigations can we do
- Setting up an undercover profile
- How to chat
- Case walk through
- Live chatting
- Mental health


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WHY WE DO ON-LINE UNDERCOVER

- We are creating that barrier between the internet and potential child victims
- Proactive case that look for individuals that have a predisposition to meet a child for sex
- Gives notice to suspects that law enforcement is working proactive cases
- Keeps us current on trends

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WHY WE DO ONLINE UNDERCOVER



A search warrant filed in Dane County in 2015 states that a police officer in Houston saw an ad on Craigslist which advertised "play" with a little girl. The officer responded to the ad, eventually exchanging 69 messages with the person posting the ad. In them, the sender, later identified as Turley, said he had a girl who was "younger than 10" and asked the officer if he was generous.

Former for pro-Texas

The officer wrote that he could pay up to \$1,000 for up to two hours with the girl. Later, in text messages, they agreed to meet, and Turley wrote that he was going to give the girl sleep medication to get her to sleep.

By Thursday, the little complex

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"Lying in ... a Harris County prosecutor as Turley stood before a judge, listening, in shame. The juvenile "appeared to be groggy and under the influence of an unknown substance and in and out of sleep."

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ICAC INVESTIGATIVE STANDARDS

When doing ICAC investigations:

- Have a copy of the ICAC standards and have read them
- Authority of what you do is up to your ICAC Commander and local/federal prosecutor
- Follow all local, state and federal laws
- Non-sworn can conduct ICAC investigations only when under direct supervision of a sworn law enforcement officer
- ICAC does not allow us to cooperate with cyber vigilant groups
- When doing investigations, we must document our investigative work
- When doing online undercover investigations, the investigator must let the suspect set the tone, pace and subject matter of the investigation




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ICAC INVESTIGATIVE STANDARDS

Undercover Photographs

- When using a photograph to represent yourself online, it has to be of a real person
- That person must be a current member of law enforcement
- The person providing the images has to sign a consent form and must be 18 years or older when signing the form
- The images used may be of the employee when that employee was a juvenile




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LOCAL PREPARATION

- ❑ **Department administration**
 - ❑ Sit down with them on your needs
 - ❑ Explain the problem
 - ❑ Explain Internet has no boundaries – some cases go out of jurisdiction
 - ❑ Predators travel and you are creating that barrier between them and children
 - ❑ Give a demonstration and keep updated

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LOCAL PREPARATION

- ❑ **Local Prosecutor**
 - sit down with them, explain
 - give a demo
 - go through statues and how they might prosecute
 - Develop a standard practice on submitting the case
 - Attempt to talk them in to ICAC training

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LOCAL PREPARATION

- ❑ **Judges**
 - ❑ Important not to surprise them
 - ❑ Give Demo
 - ❑ Give explanation on specifics that your trying to get from subpoenas
 - ❑ Be detailed in your warrants
 - ❑ Try to give them everything at once

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TRIAGING CASES

- ❑ **What cases to pursue**
- ❑ **How far do I take them**
- ❑ **Who to contact**
- ❑ **You are liable for law violations that you see!!**

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TIME!!

- ❑ **Cases sometimes take months**
- ❑ **Subpoena prep and search warrant prep can take days**
- ❑ **Basic evidence collection**
- ❑ **Reports**
- ❑ **Court prep could take weeks**
- ❑ **Finding a suspect**

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EQUIPMENT NEEDED

Computer

- Has all registered software on it
- Full administrative rights
- Password protected
- Only use is for undercover work
- No personal use

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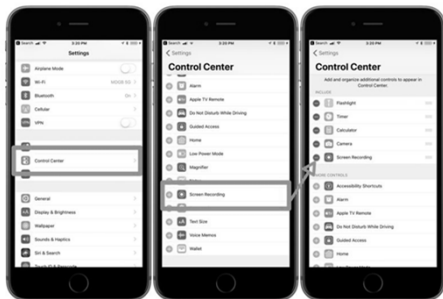
EQUIPMENT NEEDED

- Thumb Drives
- Printer
- External Hard drive
- Dual Monitors
- UC cell phone
- UC Tablet
- Digital Recorder/Callyo or similar
- UC pictures- according to ICAC policy
- A voice
- PO BOX
- UC address

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IOS NEW FEATURE- SCREEN RECORDING

Settings > Control Center > Customize Controls





SOFTWARE NEEDED

- Snag-It/ FireShot
- Encryption
- Exif Reader
- Fake File Maker
- Cd/DVD Burner program
- Good Virus protection
- Cute PDF writer

HAVE LICENSED SOFTWARE!

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WHAT TO DO?

- Proactive/Reactive
- Adult chat/Child chat
- Social networking
- MIRC
- Peer to peer
- Where to chat?
- What is your goal? What are your looking for?

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REACTIVE

- Complaint that comes in
- Tip from citizen
- Cybertip
- Something you saw on internet

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HOW TO INVESTIGATE REACTIVE

- Take over a profile
- Need written Permission
- Do you use that profile
- Do you try to refer to a UC profile
- Dangers of using someone else's
- Possible Legal issues on Consent
- Common problems that deal with language
- Identify the suspect right away
- Mistakes are not ok
- A lot of what we do in proactive we also need to do in reactive cases

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PROACTIVE

- Child
- Adult
- Trafficker
- Thinking outside the box

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HOW TO INVESTIGATE PROACTIVE

- Have goal of what your going after
- Concentrate on only a couple chats at once if possible
- Don't be afraid but don't lead the chat
- Get to know the difference between fantasy and real (sometimes very difficult)
- Create ways to get information
- Nothing wrong with buttering the suspect up.
- Don't waste time on game players
- Establish age, sex and meet
- If cam is right away make sure age is established
- Have UC pictures ready with editing software
- Don't use up your pictures right away

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HOW TO INVESTIGATE PROACTIVE

- Everyday the chat is done establish age
- You can lie
- Be careful approaching usernames
- Allow them to approach
- Establish wrong doing.
- You don't have to be a virgin
- Have a story line and stay consistent
- They will test you
- Be careful with female suspects

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HOW TO INVESTIGATE PROACTIVE

- Sometimes downtime is good
- Don't expect them to hold to promises
- Capture and Log everything
- Get them to send you an email
- Switch to other chat platforms
- Don't blow cover to make a case
- They will come back

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CHILD CHAT

- Any age under 16
- Remember you're a boy or girl
- Don't use cop terms- blk-grn etc
- Being dumb shows they can have control
- Being aggressive can harm the case
- Allow them to bring up a meet
- No nude or suggestive photos
- How long do you take it?
- Traveler cases need constant attention

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CHILD CHAT

- ❑ Don't fall in the no-show trap
- ❑ Be careful not to harm community
- ❑ Don't have to talk everyday
- ❑ Keep your report up to date
- ❑ During case go over with DA or prosecutor if possible
- ❑ Always make sure to peer review

ANY QUESTIONS CALL SOMEONE

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ADULT CHAT

- ❑ CP Trading
- ❑ Slave Cases
- ❑ Sexual Assaults
- ❑ Have Child UC account ready
- ❑ Have Adult pictures
- ❑ Be friends
- ❑ Don't let them have an excuse to have sex with the adult
- ❑ Use fake CP files
- ❑ Make excuses
- ❑ Obtain info
- ❑ Have child history of sexual abuse or knowledge how things work

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ADULT CHAT

- ❑ Don't Role play
- ❑ If CP trading one chat is enough
- ❑ Follow the ICAC guidelines if you need to chat at home

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DEVELOPING EXTRAS

- Meetme page
- Facebook page
- Instagram or Twitter Page
- Keeping profile updated
- UC phone with texting
- Keeping all updated with recent logins

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QUESTIONS???

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Setting up your profile
and profile development.

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PROFILE

- Dad/Mom/Child- CP/slave/solicitation/abuse
- Stay consistent age/weight/eye color/hair color/bra size/panty hose size
- Have a goal
- Occupation housekeeper/own business
- School Private/home-schooled/public school
- Times available to chat
- Lying and excuses
- Control your profile

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STARTING YOUR UC IDENTITY

- Make several email accounts**
 - Gmail
 - Outlook
 - Yahoo
- Use a Password keeper**
- Use the UC identity Worksheet**
- Keep them organized**



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UC PHOTOS

- Use a UC consent form
- Renew every year
- Age Regression?
- Make sure that nothing is defensible
- ICAC Standards- Employed with LE
- Try not to share

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GETTING UC ACCOUNTS

- Requires a phone number of some type
- Facebook
- KIK
- Snapchat
- Instagram
- Textfree
- TextNow
- WhatsApp
- Whisper



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QUESTIONS???

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THE ART OF CHATTING

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Law enforcement officials are not precluded from engaging in stealth and deception, such as the use of informants and UC agents, in order to apprehend persons engaged in criminal activity. UC agents may properly make use of false names and appearances in order to ferret out criminal activity. Indeed, certain criminal conduct may never be detected without the use of such undercover techniques.

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ENTRAPMENT

Most typically, entrapment entails unreasonable inducement applied by the government or a government agent directly upon the defendant.

Best way to avoid entrapment is to follow the ICAC standards and let the suspect set the Tone, Pace and Subject matter of the investigation.

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CHAT MUSTS

- Let the suspect set the tone, pace and subject mater of the chat**
- Do not bring up sex until they do**
- Do not suggest meeting until they do**
- Do not hound them if they seem like they will not meet**
- Playing hard to get is a great way to get them to come back to you**
- When in doubt walk away**

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WHAT NOT TO SAY

- Don't bring up sex before they at least allude to it
- Don't bring up a meet or getting picked up before they say this is what they want
- Never reveal you're a cop in frustration
- Control the meet place
- Don't just agree

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CHAT EXAMPLES/EXCUSES

- I don't want to be on MTV's 15 and prego
- Are you gonna be safe
- I don't want to get hurt
- Im not a cop are you
- I live with my aunt and her neighbors know to watch the house
- Been with older before
- My mom is div and goes out every night

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CHAT EXAMPLES/EXCUSES

- Im homeschooled
- I don't want to tell you where I go to school
- I don't want my picture thrown throughout the internet
- My aunt caught me putting pics online and I got in a lot of trouble. Cant sent one
- I cant drive yet my aunt wont let me get my license
- I can walk and meet you
- I have to walk the dog can you text
- I have to let the neighbors dog out can you text

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CHAT EXAMPLES/EXCUSES

- Have a script and stick to it
- We have multiple accounts and these guys have multiple accounts
- Get them to confirm your age
- You don't have to be a virgin
- Don't have chats that are over sexual
- Have them bring something to further the act
- When in doubt just walk away and play hard to get

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KNOW YO

HWP = Height/W
built, but I'm

of saying "I'm not

URBANDICTIONARY.COM

ABK/ANK = ADU

buonsnip.



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COP TALK

- Getting around it
- Ask them if they are
- Be careful how you prove
- Come back at them hard
- Accuse them
- Don't want to go to jail

ALMOST ALL ASK, SO GET IT OUT OF THE WAY

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QUESTIONS???

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DE CONFLICTION

Touch base with local jurisdiction
ICACDATASYSTEMS.COM
Submit user names, IP addresses to
Commander
Run a deconfliction/TA Request through
NCMEC
ECUASSISTANCE@NCMEC.ORG
Other local ICAC units
Always keep your email accounts

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CASE WALK THROUGH

- If using a computer start the screen recorder
- If using a cell phone, clear out old chats if you can
- Find someone to talk to and take it slow
- Allow the suspect to set the tone, pace and subject matter of the chat
- Each day save the files/photos/recordings to a case folder
- Set up the meet in a public area which is easy to do surveillance on

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CASE WALK THROUGH

- Have surveillance teams in place before giving the meet location
- Peer review your chats
- Take the suspect into custody
- Interview and get a written apology letter to the victim
- Copy all files from your investigative folder for the prosecutor and evidence

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EVIDENCE

- Two copies of everything
- Text file, .dat file, Capture video
- Organize everything in folders
- Notes or document everything with times and dates.
- Screen Captures
- Do reports asap
- Backup everything

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QUESTIONS???

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CHAT ROOMS

E-chat.co

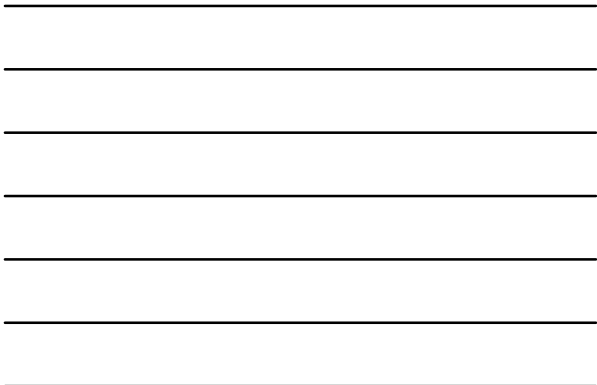
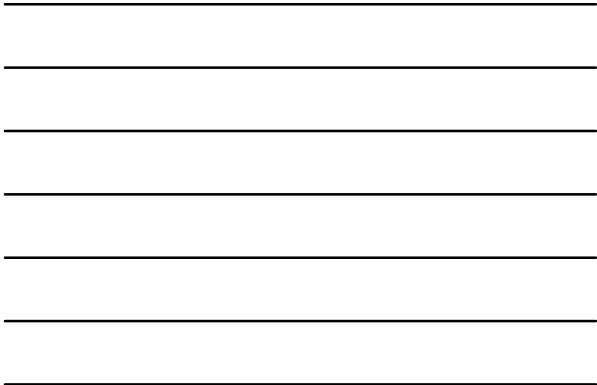
Chat-avenue.com

Paltalk messenger

MIRC

Motherless

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PAL TALK



- Chat client very similar to Yahoo Messenger
- Offers chat rooms, instant messages, file transfers, voice and video chat
- Free to use basic features
- Advanced features require subscription

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QUESTIONS???

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MENTAL HEALTH OF YOU

- ❑ Too many cases
- ❑ Cant get away from it
- ❑ Kids involved
- ❑ Long term trauma
- ❑ Networking and talking out cases

HAVE A WELLNESS PLAN!!!

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THANK YOU

Please let us know if we can assist you.

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